



**НАЦІОНАЛЬНЕ АГЕНТСТВО УКРАЇНИ  
З ПИТАНЬ ДЕРЖАВНОЇ СЛУЖБИ**

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**NATIONAL AGENCY OF UKRAINE  
ON CIVIL SERVICE**

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№ \_\_\_\_\_ від \_\_\_\_\_ 20\_\_ р.

**Dear colleagues,**

On behalf of the National Agency of Ukraine on Civil Service, we are pleased to express our highest esteem and formally request your support in sharing experiences, knowledge and relevant information.

Our common vision is to strengthen international cooperation in the field of civil service and public administration by enhancing mechanisms for adaptation to European standards. Civil service reform is essential for democratic progress, as it supports the state's ability to ensure the economic and social well-being of its citizens. Government policies aiming to bring the civil service in line with international standards emphasize the extension of social protection for civil servants, which helps to enhance the prestige of the profession. By comparing international approaches, we can develop effective recommendations for improving the national civil service system and its social protection measures.

For this purpose, the National Agency of Ukraine on Civil Service in cooperation with the Center for Adaptation of the Civil Service to the Standards of the European Union, is carrying out a comprehensive research of the global practice of providing social guarantees to civil servants. We would kindly like to request your assistance in sharing information regarding: the legal framework covering social guarantees for civil servants; the possible analytical researches and research reports; any methodological guidelines; the relevant publications; other official sources on social protection for civil servants in your country.

To facilitate our research, we have prepared a questionnaire (Annex 1) on the specifics of social guarantees for civil servants in your country. We would be very grateful if you could complete and return it till 18 October 2024.

If this question is beyond the competence of your institution, we ask you to provide the relevant contacts or refer us to the relevant authorities in charge of civil service and civil servants' social protection in your country.

We are extremely grateful for any information you can provide and look forward to the possibility of future cooperation between our institutions.

**Sincerely yours,  
Nataliia Aliushyna,  
Head of the National Agency  
of Ukraine on Civil Service**

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To: The Ministry of Finance and Civil Service Department of the Republic of Estonia

